



HOUSE RULES

RECEPTION / CONCIERGE

Location: 35 Medburn Road, Camps Bay Telephone: +27 (0) 21 437 9796 All Hours Contact Number: +27 (0) 82 695 6504
To contact reception during office hours, dial reception button on intercom, located next to entrance door.

SECURITY CONTACT DETAILS

Bay Response: +27 (0) 21 438 0438 Security All hours: +27 (0) 66 155 9389
South African Police: +27 (0) 21 438 8418
(The Police Station is located on Victoria Road, Camps Bay)

RISK

It is a condition of occupancy that the owner, Body Corporate or Camps Bay Collection will not be held responsible for loss or damage of any property brought onto the premises, whether arising from fire, theft or from any other causes and by whomsoever caused or arising from the negligence (gross or otherwise), or wrongful act of any person in the employment of the owner, Body Corporate or Village & Life. An electronic safe is provided for your valuables.

NUMBER OF OVERNIGHT OCCUPANTS

Overnight occupation is strictly according to the number of persons as per the reservations document.

Guidelines:

Studio/1 Bedroom Apartments: 2 Persons 2 Bedroom Apartments: 4 Persons 3 Bedroom Apartments: 6 Persons

VISITORS, SOCIAL GATHERINGS, BEHAVIOUR AND NOISE

No visitors allowed. Guests are responsible for the correct and decent behavior of all occupants. Should the client behave in such a manner which is not acceptable by civilized standards, the client and his guests may be asked to vacate the apartment. Please respect the quiet times between 22H00 and 08H00.

PARKING

Please only park in allocated parking bays
One parking bay available per apartment
Visitor's parking: Available at the entrance
Parking in an unauthorized parking bay will result in a penalty charge

POOL

The swimming pool is located next to the basement entrance of The Crystal or exit via the ground floor of each lobby and follow the signage. Pool towels are available at Reception. Pools open 08:00 – 20:00 daily.

GARBAGE

Garbage will be collected daily in your apartment by housekeeping staff. Please do not place garbage in the foyer or passage outside your front door. You are welcome to place garbage in the designated garbage area at the entrance of the basement.

HOUSEKEEPING SERVICES

Monday to Sunday: Daily service

LAUNDRY

Laundry services are available from Monday to Sunday and to be handed in and collected from Reception.
Laundry forms and bags are supplied in all apartments.

CHECK OUT TIMES

Check out strictly by 11H00 (Late departure only by arrangement at an additional charge)

SMOKING POLICY

Smoking is strictly prohibited in all Apartments and Balcony. Failing to comply with this rule will result in one night's accommodation being charged.